

Swisscom Factsheet

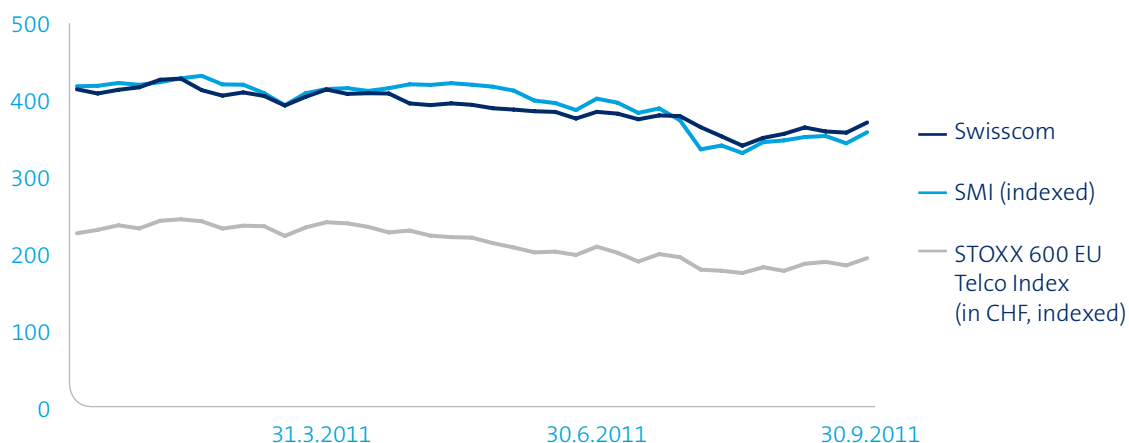
Swisscom is Switzerland's leading telecoms provider, with **6 million** mobile customers and around **1.6 million** broadband connections. In the first three quarters of 2011, the company's **20,032** employees (full time equivalents) generated revenues of **CHF 8,54 billion**. **837** young people complete an apprenticeship at Swisscom in the fields of IT, telematics, mediamatics, retailing and commerce.

Swisscom has a presence throughout Switzerland and offers a full range of products and services for mobile, landline and IP-based voice and data communication. Massive investments in network infrastructure ensure that this will remain the case in the future. With Swisscom TV, customers too have become increasingly aware of the trend towards multimedia. Swisscom is active in one of the most attractive broadband markets in Europe via the Italian provider Fastweb. Swisscom also offers services for IT infrastructure outsourcing as well as the management of communications infrastructures.

With initiatives such as Swisscom Help Point and Internet for Schools, Swisscom is helping to shape the information society in Switzerland. And as a partner of Solar Impulse, we underline our commitment to sustainability and innovation.

Key facts and figures of the first three quarters 2011

Share price in CHF



Key indicators

		Q2 2011	Q2 2010	2010
Net revenue	in CHF millions	8,538	8,976	11,988
EBITDA	in CHF millions	3,520	3,546	4,597
Broadband connections at 30.9	in thousands	1,635	1,553	1,584
Mobile customers at 30.9	in thousands	5,980	5,761	5,828
Swisscom TV customers at 30.9	in thousands	556	358	421
Customer Italy at 30.9	in thousands	1,560	1,712	1,724
Employees, full-time equivalents at 30.9		20,032	19,511	19,547

